

■ Dammam, Saudi Arabia – Container deposit cancelled

May 22, 2018

Dear Customer,

In partnership with Saudi Ports Authority, Hapag Lloyd is pleased to announce that starting as from June 24, 2018, there will be no container deposit for all import shipments arriving Dammam port.

Customers who exceed their freetime without pulling out their full container from the port or return the empty container, need to extend such freetime by visiting the Hapag Lloyd Counter at Kano Terminal Services (KTS).

The new process is as follows:

- Delivery order would be released from Hapag Lloyd Dammam office (DO counter) without container deposit, with a validity of 15 days freetime or as agreed in the shipping agreement.
- If the container is cleared within the freetime, International Port Services (IPS), the terminal operator, will issue an Equipment Interchange Receipt (EIR)/gate pass which will reflect the last date by which such empty container can be returned to designated depot.
- In case freetime expires, consignee/broker should approach Hapag-Lloyd Dammam office for freetime extension/payment. Hapag-Lloyd will update the IPS system, post payment receipt.
- The consignee/broker is requested to check empty container return date/depot on the Equipment Interchange Receipt (EIR) before returning containers. In case of expiry of free days, customer/broker needs to approach Hapag-Lloyd office to extend validity for empty return.
- Above changes are to be implemented by Hapag-Lloyd for all containers discharged at King Abdul-Aziz Port in Dammam ONLY.

For further information, please contact your local Hapag-Lloyd Customer Service Representative.

Kind regards,

United Arab Shipping Agencies Co (Saudia) Ltd
as Agents for Hapag Lloyd