Customer Advisory: Stop off for Fumigation Is Disallowed Under OOCL Policy

Dear Valued OOCL customer,

Please be reminded that owing to the nature of how fumigation is carried out, and the duration for recovery and airing of the equipment, OOCL policy does not permit stop offs for fumigation. Thus, any fumigation should be completed prior to turning in the fully loaded container at the ramp or terminal.

If fumigation is required at an inland origin, the shipment should be booked to originate from a location where the empty container can be picked up, and have the fumigation conducted at the same location, even if that means alternate transportation of cargo to the empty pickup location must be arranged under your own services.

Please be further guided that OOCL does not offer fumigation services, nor handles the stop offs. All costs related to fumigation are for the shipper's account.

Yours Faithfully,

OOCL Customer Service

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