



Welcome to your weekly overview of Rates, Surcharges, Service News and Operational Updates

Dear Customer,

Thanks for subscribing to our **CustomerNEWS**. This and every week, we share with you the latest **rates, surcharges, service news** and **operational updates** that have been published on our website. In case you're looking for previously published information, remember to visit and bookmark our [CustomerNEWS](#). If you're interested in purely operational information, like congestions, port information and more, head over to our [Operational Updates](#) where you'll find the latest developments.

Here's a recap of the recent updates that you might have missed:

[Shipping to and from West Africa or within the Mediterranean? Then we've got good news for you](#)



We're launching a new direct connection between Türkiye and key West African ports. Our enhanced **WAX service** merges the strengths of the former XMX and WAX services, offering broader coverage, faster transit times, and greater operational flexibility.

[Learn more](#)

[Here's an update on upcoming surcharges across Africa](#)

- An Emergency Space **Contingency Surcharge (ESC)** is coming into effect for cargo loading from South Europe to West Africa. This ESC is applicable for all container types.
- The current level of the **Congestion Surcharge (CGD)** from all origins in Latin America to South Africa is being adjusted. This CGD is applicable for all Dry and Special containers.
- A Peak **Season Surcharge (PSS)** is coming into effect for all shipments from Asia and Oceania to the port of Dar Es Salaam, Tanzania. This PSS is applicable for all container types.
- A **Peak Season Surcharge (PSS)** is coming into effect for Asia and Oceania to the port of Mombasa (Kenya). This PSS is applicable for all container types.

[ESC West Africa](#)

[CGD South Africa](#)

[PSS Tanzania](#)

[PSS Kenya](#)



[Shipping from Asia and Oceania to Latin America? A GRI is coming up](#)

A **General Rate Increase (GRI)** from Asia and Oceania to Latin America is coming up. This GRI will apply to cargo transported in 20' and 40' Dry containers, including High Cube equipment and 40' Non-operative reefers.

[Learn more](#)

[Shipping from North Europe to America? A PSS is coming up](#)

A **Peak Season Surcharge (PSS)** is coming into effect for cargo shipping from North Europe to the United States, Canada and Mexico.

[Learn more](#)



If you have questions concerning the above changes, please contact our teams at your preferred [location](#), who will be happy to guide you based on your individual situation.

Best regards,



India Kim Skubel



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from our Customer Communications Team